

## 5.0.A Quality Policy

<b>Author</b>	Paul Dunlea	
<b>Country/Affiliate</b>	Global	
<b>Division/BU</b>	<b>Responsibility Area</b>	<b>Date</b>
Quality	5.0 Quality Systems Management	22/01/16

### QUALITY POLICY

We believe a 'Total Quality Management' mindset and approach is vital to achieve true customer satisfaction and operational excellence.

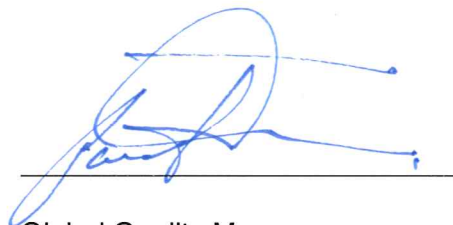
Our Customers, Suppliers and our people deserve it. Our future depends on it.

#### Key Vision:

- Adopting a total quality management approach to all activities to achieve a 'Do it right the first time' attitude, with the aim of achieving ISO 9001 or equivalent market standard in all our processes and sites.
- Undertaking assessment and review of the practices performed within our organization to ensure alignment and a best practice approach.
- Managing and assessing risk in compliance to health, safety and environmental regulations.
- Ensuring that our quality assurance practices are compliant to our customer's requirements to achieve a high level of customer satisfaction.
- Investing in systems & equipment, employee training and the necessary document controls in order to maintain the required quality and regulatory standards.
- Reporting non-conformances and instigating the corrective & preventative actions to ensure continuous improvement of our activities.



Chief Executive Officer  
Philippe Huybrechs



Global Quality Manager  
Paul Dunlea

